

Bromley Heath Neighbourhood Watch Newsletter Summer 2016 Edition 'Working Together, Keeping You Safe.'

This newsletter is available in other formats



Your Contact Person is

At Number.....

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TULLETT HOMES AND GARDENS

Last edition (yes it was a while ago – apologies!) we said: HELP! Volunteers urgently required as Contact Points. Please don't say you are too busy. Do say: "I didn't realise it was so easy to make a contribution to our vibrant community. Of course I can spare a little time". **Well the great news is we had a great surge of new volunteers coming forward. Brilliant and thanks very much to all of you!**



Tullett Homes and Gardens are specialists in:

Some sectors are now well off for contact points, others are not yet, so we've taken the liberty of just confirming the following again to hopefully encourage some more of you to come forward please.

- Interior Painting and paperhanging
- Exterior Painting
- Erect and Repair Fences
- Prepare and Lay Turf
- Patios and Paths
- Decking

A contact point is asked to deliver the newsletter to say, at most, 25 neighbours, often a lot less, a maximum of 4 times a year. There is no need to attend any meetings, (although you would be very welcome). We are looking for young people (maybe doing awards), young parents and senior citizens from all parts of our diverse area, so we are truly representative of our community, to join us in our successful NW so it continues to thrive.

For a FREE no obligation quote, call Andy on:
0117 9574387 or 07813 618 158

Very many thanks to the Sandringham pub where our last annual meeting was held. It was noted there were vacancies on the committee too, please see the current position shown on page 5. If you think you could help, but aren't sure of what's involved, don't worry, just get in touch using our **contact details on the last page** and we'll fix a time and date for a chat, so you know who is at the door!

It's Our Birthday!

This year BHNW is 30 years old and we are going to celebrate this great community achievement by meeting at BH Infants School on **Tuesday 20/9/16**



at 7.30 pm.
More on this inside...

This Newsletter's Editor: We were thrilled that a new volunteer came forward to support the community fulfilling this role. Unfortunately due to personal circumstances that person wasn't able to continue. We are, therefore, on the look-out for our next editor. **Could it be you? Get in touch for an informal chat??**

Safer, Stronger Meeting for the area have been saved from the S. Glos council cuts, although at a lesser frequency.

They have been re-named and are now known as a **Community Engagement Forum**.

The next meeting of the forum will be on Thursday 1st December 2016 at 7.15 pm, Emersons Green Village Hall.

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Do please let your contact person and your co-ordinator know if something has happened that has been reported direct to the Police.

This is important because it helps us build a picture too and work with the Police to remedy things. Where appropriate we also make contact with the victims.



Yes It is our Birthday and BHNW is an amazing 30 years old. Come and join us at the BH Infant School on the 20th September at 7.30 pm to celebrate. There'll be a minimum of formality and maximum of celebration including kind sponsorship from MS-2 and a cake! Let us know you are coming so we can cater properly and, as usual, if you have nominations for the committee use the contact details on the last page to let us know. You can also, in effect, be there virtually so feel free to confirm your support, with an apology, if you can't join us.

Police & Crime Commissioner Elections 5 MAY 2016: Sue Mountstevens was re-elected for a 4 year term. The turnout for the vote was 26.64%, which was over 5% higher than in 2012 and means that 1 in 4 who were eligible to vote did so.

A delighted Ms Mountstevens said: "Thank you to the residents of Avon and Somerset who once again chose me as your Police and Crime Commissioner, we will keep politics out of policing for another four years".

New Chief Constable Appointment: On 1st February 2016 Andy Marsh returned as Chief Constable to his home force of Avon and Somerset, where he first joined as a new recruit in 1987.

HMIC says Avon and Somerset one of the 37 forces graded good

In the first of a series of HMIC PEEL (Policing Effectiveness, Efficiency and Legitimacy) reports released, Avon and Somerset Constabulary has been commended for keeping local communities safe and reducing crime. An overall judgement of 'good' for Avon and Somerset was the conclusion of Her Majesty's Inspectorate of Constabulary following their latest inspection of forces across England and Wales into policing legitimacy. Gareth Morgan, Deputy Chief Constable, welcomed the findings and interalia said: "Our challenge now is to build further still on the findings of the inspectors and on our engagement with the communities we serve."

A serious sexually motivated attack took place on the evening of Sunday 14/2/16 in the Bury Hill Area. The perpetrator was arrested immediately and has now been dealt with by the courts successfully.

Please note these types of attack are very rare, however, it is important to avoid walking alone at night, where possible, and if necessary, be vigilant. Don't be distracted by music via headphones, etc. and keep in contact with family and friends.

We spotted this: 'I was burgled whilst living in Cardiff and whilst the police officer was there taking fingerprints etc, we got talking about night time burglaries. Apparently burglars will usually try to establish if keys are left in view before attempting a theft (e.g. by knocking on the door and speaking to the owners during the day and trying to get a look or by peering through a letterbox at night). Burglars are unlikely to go rummaging through your house for them, they want to be in and out as quickly as possible and really don't want to be caught. His advice was never to keep your keys on hooks etc near a door, window or in view through the letterbox'.

This alert is a reminder **to be aware of emails that appear to have been sent from a legitimate organisation.** Fraudsters often use fake email addresses designed to encourage recipients to open attachments or links. If you are in any doubt as to the origin of an email, do not open it. Emails can be spoofed and used to generate spam to recipients far and wide. If you receive a spam email, do NOT open it. Instead, delete it from your email system to avoid infecting your device. If you have opened an attachment from a spam email, get your device checked over by a professional and change passwords for all your bank, email and online shopping accounts.

Protect yourself:

- *Do not click or open unfamiliar links in emails or on websites.
- *Make sure you install and use up-to-date anti-virus software.
- *Have a pop-up blocker in the background when on the web.
- *If you have opened an attachment and 'enabled macros' it is very likely that all your personal data will have been breached. You **MUST** change all your passwords for personal accounts, including your bank accounts.
- *Ensure Adobe Flash and any similar software is up to date on your computer.

One of our committee is bashing away at the issue of trusting **Bank Caller ID numbers** displayed on some types of phone. There is conflicting advice on it and he is trying to get to the bottom of it. Watch this space.

Home CCTV may be subject to additional regulation and cost if images are not restricted within the curtilage of your property. We are monitoring this and will report again in a future issue.

As seen on ITV's 'This Morning' and featured at No.1 in Which magazine 'Staying safe at home', the FakeTV visual intruder/burglar deterrent makes burglars think you are at home watching TV. It simulates the appearance of an active Television Set and is fully portable and quick and easy to set up - place it near a window and its internal light sensor will automatically trigger the super bright multi-colour LED lights at dusk.

A FakeTV is eco-friendly using less power than a night light and is safer than leaving a tv running when no-one is at home. 90% of intruders will not enter a property they think is occupied. Real Burglars know that real Televisions do not work on Timers! Check that the product is branded with FakeTV and has the correct markings. Beware of cheaper imitations.

Features: Realistic TV programme simulation, no light or colour pattern repeats, simulates scene changes, light fades, on-screen motion and colour changes, eco friendly - uses less power than a night light, low voltage LED's used, much safer than leaving on a high power TV, built in processor controls the super bright LED's in a random fashion, light output equivalent to a 27" TV screen, light sensor automatically switches on at Dusk, no external timer necessary, two settings - Dusk plus 4 hours and Dusk plus 7 hours (Summer and Winter), 240v mains adaptor included, can be used with a timer to give random or timed on/off function.

To purchase a genuine FakeTV with an exclusive discount, available to all Neighbourhood Watch Members: Visit this link - www.responseelectronics.com/nhw and when asked enter the discount code: **NHW16**



COMMUNITY CONSULTATION: OUR BROMLEY HEATH CHARTER - Our Charter is quite old now and things have moved on substantially. So we've taken the opportunity to review it. The new DRAFT follows below and we'd be really pleased to have your feedback on it? For example:

Does it fairly represent your views?

Is there anything that makes you wince?

What's missing?

Is it needed?

Do you strongly support it?

Our contact details are at the foot of the last page. Do get in touch.

BROMLEY HEATH NEIGHBOURHOOD WATCH COMMUNITY CHARTER

Our neighbourhood watch encompasses the area between Church Lane, Badminton Road, Bromley Heath Road to Cleeve Hill and the Heathfields and Bromleaze estates. There are over 2550 homes incorporated.

We're fortunate to live in an area that's relatively prosperous, comfortable, tidy and safe and where, thankfully, crime rates are generally low. We benefit from good links to Bristol, a varied selection of local shops and services, parks and other community facilities and a strong community spirit.

As residents, we all have a responsibility to play a positive, active part in the maintenance and development of our diverse community so that we can enjoy living in an area that is safe and peaceful.

This charter aims to set out what you can expect from Bromley Heath Neighbourhood Watch to play its part in fostering and promoting the cohesion of our neighbourhood and the safety of our residents.

We will...

- Work together with local police and other organisations to identify perpetrators of crime, prevent crime or anti-social activity and improve the safety of our community.
- Highlight through our Newsletter, website, social media or other means, information that will help improve safety, prevent crime or raise awareness of issues that would affect our residents, including the promotion of clear and transparent rules and management of web sites, social media sites, etc. to make clear the acceptable, unacceptable, management approach and any complaints procedure.
- Represent the interests and views of our residents at local safety/crime prevention forums.
- Liaise with the parish council, unitary council and others in matters that affect the safety of our residents.
- Feedback through our communication channels, items of interest or information arising from safety forums, or other areas, that will help promote and maintain the peaceful nature of our community.
- Deal with any issues of safety or crime prevention that are brought to our attention in a respectful, timely and appropriate manner.
- Remain open and approachable to members of the community who wish to raise issues that impact safety or crime prevention.
- Partake in local community events to raise the profile of both the Watch and the benefits of a peaceful and cohesive community.

In return we hope that our residents will support us and that through vigilance and positive, non-confrontational action, we can work together to eliminate unacceptable behaviour such as...

- Vandalism
- Lack of respect for other's property
- Aggressive behaviour/intimidation
- Graffiti
- Litter
- Inconsiderate animal ownership
- Anti-social behaviour
- Unacceptable noise
- Speeding/dangerous driving or inconsiderate parking
- Harassment
- Inflammatory, threatening or inappropriate online/social media comments
- Etc.

One of the strengths of our area is that many of us know our neighbours. Knowing our neighbours means we can talk to them, and through open, mature, respectful conversations and cooperation we can resolve issues before they escalate. We can help, 'look out' for immediate neighbours and in turn our wider neighbourhood.

Collectively, through collaboration we can all continue to help and enjoy our community and neighbourhood, exercise tolerance of one off reasonable events and seek to gather appropriate information before making hasty judgement.

Our Beat Team say: 'if you can advise us of any families that may appreciate a visit to offer some crime prevention advice, just ask'.

They went on to support us in reminding and encouraging you with the use of: www.immobilise.com for registering the serial/frame no; /photo & description of bicycles etc. and www.soldsecure.com for up-to-date security advice on equipment etc.

We mustn't be complacent about our home security. Here's a nugget: if you're cleaning the car/mowing the lawn, pull down the garage door and avoid passers-by seeing what you have on offer, as an open garage door is a window advertising your possessions!

There have been a spate of burglaries across the wider area, which has a national theme as well. A number of them involve looking for gold jewellery. Asian families in particular have been targeted due to their beautiful gold jewellery which are usually unique pieces bought/made for particular occasions ie, weddings, anniversaries, births etc.

Please feel free, if you don't already have a door sticker, to cut out the adjacent suggestion and use it to tape prominently at your home entrance. It may not stop someone still trying but you can then point at it from inside without opening the door or engaging with them.



Doorstep Crime: Recently a number of 'doorstep crime' offences have occurred. Always remain cautious when someone unexpected knocks at your door, whether it is a man, woman or even a child. Distraction burglars committing these crimes target vulnerable, often elderly people. **They may be posing as an official and may have false identification.** Genuine callers will normally make an appointment with you before they attend your address. They will also carry identification with their photograph. **If you are ever unsure, remember you do not have to open the door.**

What can you do? Make sure you put the chain on before you open your door, if you have one or only talk to the person through a window. You can also call the company the person claims to be from to check their identity. **Don't use numbers provided by the person at the door.** Do use numbers listed on bills or in the directory. Here are some useful contacts: British Gas: 0800 300 100. Bristol Water: 0800 373 501. Wessex Water: 0345 600 4600



MS-2 A Premier local store.

Find us on Quakers road or ring: **0117 9575904.**

Or on the web at: <http://tinyurl.com/o8xcbj4>

MS-2 Stores aims to offer a large variety of convenience products at affordable prices. The stores are designed in such a way that the products can be accessed very fast. The focus of the company is on the customer, so MS-2 Stores strives to provide excellent customer service.

Some of the products MS2 Stores sell are: pet food, meat, soft drinks, cleaning products, grocery, fish and confectionery.

'Proud to serve and support the B H Community'

BHNW EXPANDS AS NEW VOLUNTEERS COME FORWARD

We have expanded our Church sector with the help of a new contact point coming forward in the shape of Raj and his sons. As a result the stretch of Badminton Road is now covered from the Trident to Willy Wicket Pubs where homes front onto, or access via a drive, the main road.

Our thanks to Raj and his lads! And a **BIG Welcome** to the residents of those homes. We look forward to you all being active members and contributors.

Scam Watch: From recent updates, it is apparent that perpetrators will try anything, on the doorstep, the phone, or online. New angles appear almost weekly so be on your guard and help protect vulnerable neighbours too.

We repeat these here not to scare or say they are happening now, but to draw your attention to examples that will come around from time to time for you and yours to be aware of, react to appropriately, and report.

Subject: Timeshare Recovery Room Fraud: The National Fraud Intelligence Bureau (NFIB) is warning people of the dangers of Recovery Room fraudsters targeting former victims of Timeshare fraud. This refers to a scam whereby fraudsters contact the victims of previous frauds, often by way of cold calling them, and claim to be able to recover previously lost funds.

Following on from the front page good news, here's your committee for this year, (black type kindly continuing, blue type welcome to our new volunteers and thanks to those with a changed role):

Lesley Ashley	Fouracre
Richard Old	Church
Shelley Brown	Bury Hill View
Lyn Bromley and Mick	Badminton
Lynda & Chris Stone	Oakdale
Darren Rogers	Heath Upper and Lamppost signage
Vacant	Heath Lower
Vacant	Heathfields
Julie Gould	Quakers
Graeme Dundas	Queensholm
Vacant	Bromleaze
Mark Venables	Sandringham
Mark Garland	Web editor
Nick Woodhill	Social media editor
Rose Cane	Secretary
Vacant	Newsletter editor
Vacant	PRO
Ron Coleman	Treasurer
Tim Davis	Deputy Treasurer
Vacant	Speedwatch and GONE
Bill Crocker	Chair

Interested in joining the team? Ask for a no commitment chat to find out more.

It is great to see many more residents actively engaging in our purpose. On the ball local residents were in action in February at **Bromley Heath Park**. The bike shown had bits broken off and a piece of paving slab close by! It looked more like it had just been dumped there as there weren't many tyre tracks on the grass to be seen. We were notified and the Police Beat Team. It was then quickly dealt with so as to avoid potential further problems associated with it.



Subject: "Your Package Has Been Seized" Royal Mail Scam
Email: Virus infected emails are sent that claim a package has been seized by HM Revenue & Customs upon arrival into the UK. The official looking scam claims to be from Royal Mail and has a link to a document which installs malicious software designed to steal credentials, eg: account names, email addresses and passwords.

Subject: Elderly Targeted by Fake Police Officers, (or any other official – or my ball is lost or....) Fraudsters either phone or attend the home address of the elderly, claiming to be an official. They claim that they are investigating a fraud/turning off water/looking for a ball. They can request bank cards and personal identification numbers (PIN) and claim these are needed for investigation purposes, or just distract and steal while attention is elsewhere.

Subject: Protect yourself from Bogus Electrical Websites
 Fraudsters have set up a high specification website template advertising various electrical goods and domestic appliances. These goods are below market value and do not exist. The fraudsters will request your card details via the website; however the purchaser will then receive an email stating the payment failed and they must pay via bank transfer.

If you believe that you have been a victim of fraud you can report it on: 0300 123 2040 or http://www.actionfraud.police.uk/report_fraud

There was an incidence in BH of recycling that was put out for collection mysteriously catching fire. It was thought to be malicious but was not proven. No other cases are reported – unless you know otherwise? The best we can suggest is putting yours out as near as possible to the collection time, trying to ensure it is all enclosed and couldn't ignite easily from a discarded match or cigarette and, if it does happen please be mindful about removal of evidence if cleaning up too soon!

THE MANOR COTTAGE

Residential Care Home for the Elderly



**Please Telephone us for a Brochure:
0117 9560161**

Beckspool Road, Frenchay,
Bristol, BS16 1NT



freakorunique_tattoo@hotmail.co.uk

TEL : 01173 290 146

www.police.uk: April 16 to July 16 (by postcode) On or Near

Anti-Social Behaviour	April: Q'krs Cl, Wedgewood Rd, BH Rd, Bad'ton Rd. May: Sand'ham Pk, 4acre Ave, Q'krs Cl x4, Green'ze, W'wood Rd, Q'holm Cl. June: BH P Fld x2, Q'holm Ave, Q'holm Cl x4, Green'ze, Quaker's Rd, Bury Hill, Baugh Gdns, Cl Pk Rd
Burglary	April: Bad'ton Rd, Cleeve Pk Rd. May: 4acre Ave, Bad'ton Rd. June: Cl Pk Rd
Criminal Damage	June: BH P Fld. Drugs Nil
Other Theft	May: Cleeve Gdns. June: Baugh Gdns or Quaker's Rd
Vehicle	April: Oakdale Ct. May: Bad'ton Rd. June: Q'holm Ave, Sand'ham Pk
Violent Crime	April: Q'holm Cl. May: Sand'ham Pk. June: Greys's

NB: data for Windsor Court flawed and excluded. Glendale includes nearby open space. Definitions: Anti-social includes personal and environmental and public order. **Burglary** entering a building with the intention of stealing. **Criminal damage** to buildings and/or vehicles. **Theft** of bicycles or from the person. **Vehicle** theft from/of/or interference with. **Violent** crime against the person and sexual offences.

From local source: July: Burglary Church lane 22/07-24/7, Non house burglary Oakdale Ave 15/7 Fouracre Cresc 4/7.

The well-known Neighbourhood Watch roundel on the front page has had a bit of a face lift! We hope you like it. The changes aren't huge, but we think it makes the logo look fresher and more contemporary, while remaining completely recognisable.

There was another car key burglary in the early hours where the offenders placed a hand through letter box and pulled the handle down opening the door. They stole two sets of car keys and both cars! Please be aware that some front doors cannot open from the outside when shut, but pulling the handle down from the inside allows unhindered access!

Emergency Calls – When to call 999 - only to be used in an emergency. The police should only be called on 999 when:

- There is a danger to life or a risk of injury being caused imminently. Examples include serious road accidents, assaults or serious disorders.
- A crime is in progress. Examples include assault, burglary, and theft or if an offender is still on scene, or has just left the scene.
- Police attendance is required immediately such as to prevent a breach of peace, someone acting suspiciously or someone who is about to commit an offence.

Non-emergency calls – When to call the 101 number. An operator is available 24 hours a day, 7 days a week to deal with your enquiry. This number should be used for all other enquires, advice on police matters and to report crimes which have already happened, where there is no sign of an offender.

Do ask them to put it's a NW call (tagging) on the computer system for both please and have your postcode ready.

Useful Numbers	Your Post Code: BS _____
Neighbourhood beat manager's office	0117 945 4137
Police Main Switchboard	101
In Emergencies Only	999
Emergency text for deaf, deafened, hard of hearing and speech impaired people	80999
Crimestoppers	0800 555 111
Victim Support	0845 456 6099
www.victimsupport.org.uk	
Street Care: (Litter, Lighting, Pavements, Graffiti, etc.)	01454 868 000
Stray Dogs (South Glos Council)	01454 868009
Handy Van Service	01454 863857
BHNV	01179 563325
Action Fraud	0300 123 2040
Mailing Preference Service	0845 703 4599
www.mpsonline.org.uk	
Telephone Preference Service	0845 070 0707
www.tpsonline.org.uk	
Beat Mobiles	
PC. 1261 James Rochford	07889 655335
PC. 4707 Paul Fortune	07889 656541
PCSO 7585 Katrina Sheldrake	07889 656691
PCSO Jacqui McCormack	07802 874628
Please tag calls as NEIGHBOURHOOD WATCH when ringing the Police.	

Why not cut these out and put them by your phone?

MOT £15

with any service

Which? Trusted trader 01454 777777



BROMLEY HEATH NEIGHBOURHOOD WATCH NEWSLETTER Summer 2016 EDITION

Telephone: 0117 9563325
Email: contactus@bhnw.org.uk
Website: http://www.bhnw.org.uk
Facebook: http://www.facebook.com/bhnwatch
Twitter: https://twitter.com/bhnw_uk

We do our best to drop a **Welcome Pack** from the local Co-ordinator and Contact Point through the door of new residents. It's done to say 'Hello' and let you know who we are/explain the Watch and the area covered. We don't catch everyone, so if you have moved in recently and not received a pack - **'Welcome.'** Please speak with your contact person, (details above) or use our contact details to let us know and we'll get one to you.